






# Georgia Power modernizes bill pay options

**Wednesday, August 16, 2017** – As customer bill payment preferences have evolved, so have Georgia Power's payment options.

Traditionally, mailing in payments or walking into a business office and paying for a bill over the counter were the norms. However, over the last decade, customer habits have changed and shifted to electronic transitions.

In fact, Georgia Power has found that 70 percent of its customers' billing transactions are completed online, either with mobile devices or via auto-draft processes. Customers can use [GeorgiaPower.com](http://GeorgiaPower.com) or the Georgia Power mobile app to pay for power services.

If you have neighbors, family or friends who still prefer offline payment options, Georgia Power provides a variety of other ways to pay:

Ways to Pay	ADDITIONAL INFORMATION	COST OF PAYMENT
 Online and Mobile App	georgiapower.com (with login) • Debit card, checking or savings account	No Fee
	georgiapower.com (without login) • Checking or savings account • Debit card, checking or savings account • Credit card – Visa, Mastercard, Discover	No Fee \$2.25 BillMatrix convenience fee
 Authorized Payment Location (APL) Text GPPAY to 99123 for the nearest APL	• 4,800+ locations • Cash (all locations) and debit card (some locations) • Must have account number or bill • CheckOut – Must have barcode on bill or phone to pay at Family Dollar, Dollar General and Speedway	\$1.50 convenience fee
 Auto Pay	• Automatically debit from checking or savings account	No Fee
 Mail	• Check or money order Georgia Power Payments 96 Annex Atlanta, GA 30396	No Fee
 Phone BillMatrix	• 1-800-672-2402 • Debit card, checking or savings account • Credit card – Visa, Mastercard, Discover	\$2.25 convenience fee

- **Authorized Payment Locations** (APLs): More than 4,800 in grocery and retail stores across the state, including Kroger, Publix, Walgreens, Rite Aid and Walmart; customers can text "GPPAY" to 99123 for their nearest APL
- **Mail:** Send checks or money orders to "Georgia Power Payments: 96 Annex Atlanta, GA 30396"
- **Phone:** Dial in to 1-800-672-2402 and pay via debit and credit cards, or checking and savings accounts
- **Georgia Power Checkout:** Use the barcode on a customer's mobile device or power bill at participating Dollar General, Family Dollar or Speedway stores

As part of Georgia Power's efforts to address the ever-evolving habits of customers, the company has decided to close its remaining local bill pay centers across the state by October 12, 2017.