



## UNDERSTANDING SUMMER RATES

Increasingly hot temperatures during the summer months means increased electricity use by customers during a time when it costs the most to produce energy. The highest energy usage is typically between 2 p.m. - 7 p.m. on summer weekdays. Because of this increase in usage and higher cost of energy production, some Georgia Power customers may experience higher electric bills.

The company is able to provide clean, safe, reliable and affordable energy at rates 15 percent below the national average by taking advantage of its diverse fuel mix to use the most cost-effective generation resources throughout the year including nuclear, coal and natural gas, as well as renewables such as solar, hydroelectric and wind.

### Why are summer rates higher?

- Energy costs much more to produce to meet peak energy demand in the hot summer months.
- Hotter weather often leads to increased energy usage that requires increased generation across our diverse energy mix.
- The high demand for energy is primarily to run air conditioners and appliances on hot summer afternoons.
- Customers can expect a 3 to 5 percent increase in energy use for every degree you set the thermostat lower in the summer.

### Summer Energy Efficiency Tips:

- **Set it for the season:** Set thermostats to 78 degrees and use fans to keep you feeling cool.
- **Feel the flow; free your filters:** Clean or change your air filters monthly. Dirty filters can block airflow, making your system work harder to keep you comfortable.
- **Manage your spin cycle:** When washing clothes, try to wash and dry full loads only and in cold water.
- **Cool down the kitchen:** Use your oven sparingly. Consider cooking options such as outdoor grills.
- **Keep the heat out:** Close your curtains and blinds during peak hours of the day to keep the sun's heat out.

For more, visit [www.GeorgiaPower.com/Save](http://www.GeorgiaPower.com/Save).

### Energy Assistance Programs:

Georgia Power partners with nonprofits, community and faith-based organizations to offer assistance programs to those in need.

#### Georgia Power's Senior Citizen Discount

Customers 65 years of age or older who meet the income requirements for eligibility can receive up to \$24 a month off their bill.

#### Low-Income Home Energy Assistance Program (LIHEAP)

Georgia Power supports the Division of Family & Children Services to help qualifying, low-income households pay their home energy bills.

#### The Salvation Army's Project SHARE

Established in partnership with The Salvation Army, Georgia Power customers can provide assistance to residents in the same community for expenses, such as utility bills, housing, food and medical necessities.

## Rate plan options to fit your budget and lifestyle.

Ensuring that you are on the most economical rate plan for your use is one of the most effective ways to keep your energy costs low:



#### Smart Usage

Save on your electricity costs by choosing how and when to use your energy.



#### FlatBill

Manage your budget with a 12-month fixed bill that doesn't fluctuate.



#### Plug-In EV

Electric vehicle owner? Save money by charging your vehicle overnight.



#### Nights & Weekends

Small changes in when you use energy can bring savings.



#### PrePay

Control when and how you pay by prepaying for your electric service.



#### Residential Service

Our traditional rate plan with prices that vary throughout the year.



#### Pay by Day

Combines the control of PrePay with the certainty of a fixed daily price like FlatBill.

## Relief on Summer Bills

- On May 28, the Georgia Public Service Commission (PSC) approved Georgia Power's plan to reduce its fuel rates by 17.2 percent and total billings by approximately \$740 million over a two-year period. The implementation of a special interim reduction will provide customers additional relief during the COVID-19 pandemic through even lower fuel rates over the summer months. The lower fuel rate and special interim reduction will lower the total bill of a typical residential customer using an average of 1,000 kilowatt-hours by a total of \$10.26 per month from June through September 2020.
- Georgia Power also announced last month that the typical residential customer using 1,000 kilowatt-hours would receive an \$11.29 credit on their June Georgia Power bill. This reflects implementation of a one-time \$51.5 million credit for customers, also approved by the PSC.

## Special payment options for customers during COVID-19 pandemic recovery

Georgia Power is offering a special payment plan to help customers with past-due account balances accumulated during the COVID-19 pandemic. Customers who enroll by July 15 will be able to pay past-due balances over a six-month timeframe between October 2020 and March 2021 with no late fees.

The suspension of disconnections also remains in place until July 15 to continue assisting customers through the impacts of COVID-19.

In addition to the special payment plan, Georgia Power is offering customers the following options:

- **For customers enrolled in PrePay:** Georgia Power customers who are currently enrolled in this plan and have past-due account balances can make payments for current energy usage and have a portion of their payments (25 percent) go toward their outstanding balance. No late fees will be charged if outstanding balances are paid before April 2021.
- **For customers not enrolled in PrePay:** Georgia Power customers with past-due account balances may be eligible to switch to the PrePay rate plan. Customers can sign up by July 15 with no deposit to take advantage of its special provision for paying outstanding balances with no late fees if paid before April 2021.

Georgia Power customers can sign up for a special payment plan at [www.georgiapower.com/paymentplan](http://www.georgiapower.com/paymentplan), by logging onto My Account on [www.georgiapower.com](http://www.georgiapower.com), or by calling 1-888-660-5890.

## Tips, Tools & Resources

Georgia Power encourages its customers to use online tools to help manage their energy such as the **My Power Usage** program, a free service connected to many Georgia Power online accounts that allows customers to track their daily energy use, project their monthly bill, and set daily or monthly usage alerts.

Customers can take advantage of the company's free **Online Energy Checkup**. The 15-minute quick and easy service provides a customized report to help customers understand their energy use and find ways to save money where you can use your actual power bills to give you a customized report. You will enter information about your home and family to measure how you use energy.

Whether customers own a home or rent, tailored tips are available at [www.GeorgiaPower.com/Save](http://www.GeorgiaPower.com/Save). This site also includes access to a variety of rebates and incentives for both homes and businesses. Energy efficiency measures for customers include continued development and implementation of new plans and programs approved in the 2019 Integrated Resource Plan.